P.O. BOX 51850 LIVONIA MI 48151-5850 RETURN SERVICE REQUESTED







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GUY SMITH

706 MONROE STREET

STROUDSBURG PA 18360-2139

CONTACT INFORMATION

Correspondence: P.O. Box 10826

Greenville, SC 29603-0826

Business Hours: Mon - Thurs: 8:00AM-6:00PM

Fri: 8:00AM-5:00PM

Phone Number:

866-214-5733

Fax:

866-467-1187

Email:

Lossmitigation@shellpointmtg.com

Website:

www.shellpointmtg.com

Loan Number:

0579289775

Property: 10 THOMAS PT

EAST STROUDSBURG, PA 18301

06/21/2021

Dear Homeowner:

We hope that you are doing well! We wanted to follow up on your current situation as it relates to your COVID-19 hardship and your mortgage account. You are currently on an approved forbearance plan, so we would like to inform you of your potential options moving forward with your account.

IF YOUR COVID-19 HARDSHIP IS RESOLVED

There are other options available to you and we are eager to help you get started. These options may include one or more of the following:

- Deferment: Moves payments to the end of your loan if your hardship has been resolved
- Loan Modification: Permanently change the terms of your mortgage to bring your account current
- Repayment Plan: Over a set number of months, an extra amount will be added to your regular mortgage payment to cover the amount you owe
- Reinstatement: Repay all of the amount due to bring your loan current

Please visit our website at www.shellpointmtg.com to review your account for potential options. From there you can apply and sign up for the option that best fits your situation.

IF YOUR COVID-19 HARDSHIP IS STILL ONGOING

If, at the end of your existing forbearance period, you are still experiencing a hardship related to COVID-19, you may qualify for an extension of the original forbearance plan.

Please visit our website at www.shellpointmtg.com to request an extension of your forbearance plan.

If you have questions about the information on this letter, please contact us at 866-214-5733.

Sincerely,

Cathreen Quahi 877-276-0951 **Loss Mitigation Department Shellpoint Mortgage Servicing**